Get started

INTRODUCTION

Your Beo Grace are much more than just a pair of earphones. They tailor sound and silence in real time to give you a personalised listening experience. Where focus flows, and distraction fades into the horizon.

In this guide, you will find information about the daily use of your Beo Grace and detailed descriptions of the features and functions.

Your Bang & Olufsen retailer is your first stop for all your service queries.

Find your nearest retailer here:
stores.bang-olufsen.com/en/search



DOWNLOAD THE BANG & OLUFSEN APP

To set up your Beo Grace, follow the instructions on the welcome card included in the packaging, or download the Bang & Olufsen app from your designated app store.

In the app you can set up your product and get the full Bang & Olufsen experience of audio personalisation, product support, automatic software updates and new features at your fingertips.

For first-time setup in the app, place your smartphone over the included welcome card. The welcome card contains a built-in NFC chip, similar to those used in contactless payments. If your device supports NFC, a prompt will appear on your iOS device to guide you through the setup process. If you have a Android™ device, it will link directly to the app store.



Download on the App Store

GET IT ON Google Play

GET IT ON AppInChina



FIRST-TIME SETUP AND DAILY USE

Automatic Bluetooth pairing: Open the charging case lid to enter Bluetooth pairing mode. A white pulsing light on the side indicates Bluetooth pairing mode.

Connect via the Bang & Olufsen app or your device's Bluetooth settings.

Manual Bluetooth pairing: Press and hold the button on the charging case for 5 seconds.

Connected: The light indicator turns solid white.

Switch off: Beo Grace will switch off after 15 minutes or when you place them in the charging case and close the lid.



DAILY USE - MEDIA AND CALL OPERATIONS

Use the force sensor on each earphone to operate your Beo Grace. All gestures will work on both sides.

	Media	Calls
• Press	▷II Play/Pause	Accept
•• Double press	> Next	Reject/End call
••• Triple press	< Previous	Reject/End call
▬ Press and hold	ANC/Transparency	
Take out one earphone	Quick listening mode	



Use NearTap™ to adjust volume by quickly tapping near your ear. After two initial taps to activate, each following tap adjusts volume - the right side to increase, left side to decrease. Customise the tap areas in the Bang & Olufsen app.

Volume control	Media and Calls
••• Continuous taps R	+ Volume up
••• Continuous taps L	_ Volume down



Note: Beo Grace support multipoint, allowing you to actively connect to two devices at the same time.





DAILY USE - CHARGING CASE OPERATIONS

Use the button placed on the right side of the Beo Grace charging case:

Interaction	Operation	Earphone state	Light indicator
▬ Press and hold (5s)	*Bluetooth pairing*	*Keep both earphones in the case with the lid open*	*Pulsing white* *Solid white when completed*
▬ Press or press and hold	*Stop Bluetooth pairing*		
▬ Press and hold (15s)	*Factory reset*	*Keep both earphones in the case with the lid open*	*Solid orange when completed.* *After reset, forget your devices in Bluetooth settings on your device and do a re-setup.*

LIGHT INDICATOR

The light indicator placed on the Beo Grace charging case shows the status of the product.

PRODUCT STATUS

White	*Pulsing*	*Open for Bluetooth pairing*
	Solid (5 sec)	*Connected / Bluetooth paired*
	Solid (1 sec)	*Switching off*
Orange	*Pulsing*	*Connected to power charging*
	Pulsing then Solid	*Factory reset after 15 seconds*
Green	*Pulsing*	*Software update in progress - wait until the indicator turns solid white*
	Solid	*Connected to power, fully charged*
Red	*Solid (5 sec)*	*Bluetooth pairing failed*

SOUND FEATURES

Listening Modes is a feature that consists of a wide range of controls that allow you to adjust the sound to your personal preference or to optimise the current listening experience. Listening Modes can be selected and customised on the Beo Grace product page in the Bang & Olufsen App. For each Listening Mode, you can define the following parameters:

Beosonic
Advanced digital sound algorithms developed by our acoustics team let you explore different audio spaces by simply moving the circle around.

Call Quality
Studio-grade microphones with advanced beamforming and AI noise removal focusing on your voice while filtering out background noise, ensuring every call cuts through with pristine clarity.

Active Noise Cancellation
Our adaptive Active Noise Cancellation technology detects ambient noise while measuring the unique acoustic signature of your ear – tailoring sound and silence in real time for an immersive, personalised escape. Beo Grace usher in a new era of performance for Bang & Olufsen earphones. They offer 4x more effective ANC than our previous best earphones*. All without hiss or unnatural pressure in your ear, delivering pure effortless calm.

TrueTransparency™
This feature lets you hear your surroundings as if you weren't wearing earphones.It is ideal for situations where awareness matters - whether you're walking down a busy street or working in an open office.

To activate and toggle between ANC or TrueTransparency™, press and hold the force sensor on either earphone. Note, when you press and hold on the force sensor, it will switch to the opposite of the current mode (maximum). For adjusting the different levels, go to the Bang & Olufsen App.





SPATIAL AUDIO

Bang & Olufsen Spatial Audio provides two key benefits. Firstly, the auditory cues that are usually lost when listening to sound over headphones/earphones are restored, delivering a more natural listening experience. Secondly, Head Tracking anchors the sound stage to your phone or tablet's screen.

Bang & Olufsen Spatial Audio supports all audio formats, including stereo, Dolby Atmos, and voice calls. To learn more, please see here.

You can also enable or disable Spatial Audio or Head Tracking in Bang & Olufsen App. However, note that Head Tracking without enabling Spatial Audio is not possible.

Head Tracking
This feature utilises a combination of sensors, gyroscopes, and surround sound audio to create a virtual 3D space, where the sound is anchored and adjusts dynamically with the movement of your head.

Optimised for Dolby Atmos
Traditionally, earbuds deliver sound that feels like it originates inside the head and the stereo image is pulled apart. This is because the auditory cues we are used to from loudspeakers are lost over earbuds. With Spatial Audio on Beo Grace, these cues are restored, breathing new life into your beloved stereo tracks. And it doesn't end with stereo: Beo Grace are Optimised for Dolby Atmos, meaning any content delivered in this immersive format will be reproduced faithfully.

EARSENSE

This technology enhances the listening experience with two features:

Real-Time Bass Adaption
With the built-in microphones positioned in front of the drivers, Earsense captures and analyses the music right at your ears. This allows for real-time bass adjustments, ensuring optimal sound quality tailored to the fit of your Beo Grace.

Environmental Noise Analysis
Earsense uses the outside microphones to analyse the characteristics of ambient noise. The technology intelligently adjusts the Active Noise Cancellation to match your surroundings an to be most efficient.

WIND REDUCTION

A special combination of acoustic meshes, cavities and openings diffuse the wind before it reaches the microphones in the aluminium stem. For the wind that makes it through, TrueTransparency™ and ANC algorithms automatically adjust to minimise any remaining noise.

Nice to know



CHARGING

You can charge your earphones by putting them in the charging case and closing the lid. Connect the included USB-C cable to an adapter providing minimum 5W.

You can also use a wireless charger of minimum of 5W.

A full charge takes around 1.5 hour. When in a hurry, charging for just 5 minutes will get you up to 2.5 hours of battery into the case and earphones.

BATTERY STATUS

Press the button on your Beo Grace charging case to check the battery status of the case. Place the earbuds inside the case to get a battery status on the earbuds or simple check the app.

The colour reflects the following status:

White	*Solid (5s)*	*More than 2 charges remaining in total*
Orange	*Solid (5s)*	*1-2 charges remaining in total*
Red	*Solid (5s)*	*Less than 1 charge remaining in total*

Note: Beo Grace will automatically go to sleep after 15 minutes, when not in use and placed outside the case.

BATTERY HEALTH

Beo Grace are built around a carefully designed battery management system engineered to last up to 2000 cycles. That is 4x more than the industry standard.*

BLUETOOTH PAIRING

You can pair your Beo Grace with a new device by pressing and holding the button on the charging case for 5 seconds, with the charging case lid open. The light indicator above the button will pulse white.

Go to Bluetooth settings on your portable device (phone, tablet or computer).
Select Beo Grace to connect. Alternatively, if already set up in Bang & Olufsen App, you can go to the product settings, select Bluetooth pairing, and follow the steps in the app. When the device is paired succesfully, the light indicator will turn solid white.

Note: When your earphones switch on, they will automatically connect to the most recently connected Bluetooth device, if available.



* Figure measured based on the average lifespan of wireless headphone batteries. Learn more here

STREAMING FROM CASE TO EARPHONES

Plug the case into any device via USB-C or a 3.5mm analog jack to instantly stream Hi-Res audio to your earphones with low latency—perfect for in-flight entertainment, content creation or Hi-Res listening.

Mini-jack 3.5mm
When a device is connected via Mini-jack to the charging case, Beo Grace will automatically start streaming the audio from the connected source (unless in a call, in which case audio streaming will start once the call has ended.)

USB-C
When a device is connected via USB-C to the charging case, Beo Grace will start charging and wait for any call or ongoing Bluetooth audio to stop before starting the audio streaming from the charging case.

To stop streaming via the charging case, disconnect the cable from charging case.



Bluetooth
(LC3+/LE Audio)



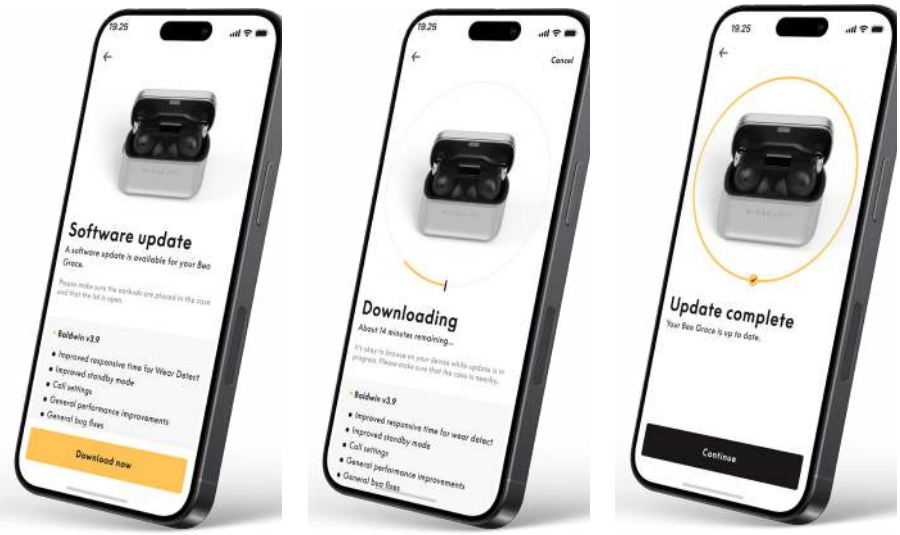
3.5mm to USB-C /
USB-C to USB-C

3.5mm Flight infotainment
/ 3.5mm device
/ USB-C device

SOFTWARE UPDATES

Place both earphones in the charging case and leave the case lid open. Then open the Bang & Olufsen app to start the update, if available. The light indicator will pulse green during the update and turn solid white when complete.

Note: The Bang & Olufsen app needs to remain open during the update.



DUST AND WATER RESISTANT

The earphones comes with a IP57 rating and the charging case with a IP54 rating.

WARRANTY

Beo Grace come with 3 years of warranty.